

Patron Behavior Policy

PATRON BEHAVIOR POLICY DOVER TOWN LIBRARY

The Dover Town Library seeks to provide a safe, welcoming environment for all Library visitors. The Library and its staff serve the community most effectively when Library visitors respect basic guidelines. Therefore, the following rules should be observed in order to ensure a pleasant Library experience for all.

- Be respectful of others. Patrons may not interfere with another person's right to use the Library nor the Library staff's performance of their duties. Any conduct that is threatening, abusive or harmful to other patrons, Library personnel, materials, or facilities is prohibited.
- Patrons are responsible for their personal property on library premises. Please do not leave items unattended or unsecured as the Library is not responsible for lost or stolen items, including bicycles and any other items stored at the bicycle rack.
- Theft, damage, misuse, or defacement of Library materials, equipment, or facilities is prohibited.
- Alcohol, tobacco, vape, or drug use of any kind is prohibited on the library premises.
- All persons are required to be fully clothed, including footwear.
- Inline skates, skateboards, scooters, wheeled shoes, or similar recreational equipment may not be used in the Library building or on library premises. Bicycle use is permitted on library premises for the purpose of accessing and departing the bicycle rack outside of the building. Bicycles left unattended on library premises must be secured to the bicycle rack.
- Library visitors are permitted to be accompanied by service animals only, as defined by the Americans with Disabilities Act ("ADA").
- No illegal activity or behavior of any kind is permitted.

Please note the items listed above are not an exhaustive list. Library staff may address any other behaviors which interfere with the use and enjoyment of the Library by other patrons and/or interfere with Library staff in the performance of their duties. Failure to comply with the Library's rules, regulations, and policies may result in suspension of Library privileges up to and including a request to vacate the property for a time determined by the Director. In addition, law enforcement may be called and appropriate legal action may follow.

Any person suspended by the Library shall have the right to file a written appeal to the Board of Trustees when filed within ten (10) calendar days of the date that the patron is notified that the patron's privileges have been suspended. The decision of the Board of Trustees shall be final and conclusive.

Adopted: June 7, 2004

Updated: December 11, 2012

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