

RCAP Solutions Online Workshops: Management & Finances for Small Water Systems

These are virtual workshops offered through the GoToTraining platform.
Limit 40 attendees per class. There is no cost to attend.

Wed, July 23, 2025 • Wed, July 30, 2025 • Wed, August 6, 2025
9:00 AM – 12:00 PM 9:00 AM – 12:00 PM 9:00 AM – 12:00 PM

**Management & Finances for
Small Water Systems (MA)**

**Management & Finances for
Small Water Systems (RI)**

**Management & Finances for
Small Water Systems (CT)**

REGISTER:

<https://bit.ly/Mgmt-07-23-2025>

REGISTER:

<https://bit.ly/07-30-2025-Mgmt>

REGISTER:

<https://bit.ly/Mgmt-08-06-2025>

Approved for 3 TCHs!

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Drinking Water Operators from MA, RI, and CT can attend any of the sessions and will earn TCHs.

Workshop Description

Your system faces day-to-day challenges providing reliable service for your customers. Management and finances are important for small systems to operate correctly. This course will cover management areas, asset management and hydrants, emerging contaminant impacts, budgets and benefits of having reserves, and rate setting tools. This training is also for potential water operations, managers, and board members.

What topics will be covered at the workshop?

- Key Management Areas
- Management Overview
- Recent Impacts
- Communication
- Asset Management
- Hydrant Tracking
- Budgets
- Reserves
- Finances
- Rates

Questions?

Email: training.tristate@rcapsolutions.org

Before the training, please review the attached [guidelines of attendee participation](#) for earning TCHs.

These workshops are made possible by funding through the US EPA.

RCAP is an equal opportunity provider and employer and does not discriminate against qualified individuals with disabilities.