



**Massachusetts Region 4AB
Public Health Emergency
Preparedness Coalition**

All-Hazards Public Health Emergency Response Framework

November 19, 2025

Agenda



- Project Overview
- Response Framework Outline
- Next Steps



Project Overview

- All-hazards public health emergency response framework to guide public health response to incidents/events within their community.
 - ***Does NOT replace your community's CEMP***
- Template approach for each community to customize
- NIMS/ICS compliant
- Fulfills requirements of PHAB EOP

Plan Outline



Domain	Capability
Incident Management	Emergency Operations Coordination
Information Management	Emergency Public Information and Warning
	Information Sharing
Countermeasures and Mitigation	Medical Countermeasure Dispensing and Administration
	Medical Materiel Management and Distribution
	Nonpharmaceutical Interventions
	Responder Safety and Health
Surge Management	Fatality Management
	Mass Care
	Medical Surge
	Volunteer Management
Biosurveillance	Public Health Laboratory Testing
	Public Health Surveillance and Epidemiological Investigation



Plan Customization

Example:

This plan is applicable to the [Name of Agency] and provides direction and guidance during incidents that impact or have potential to impact the department and/or the public health of [City/Town]. The plan is designed to be flexible and scalable to meet public health incidents or emergencies of any type, size, and scope.



Plan Customization

- “Name of Agency” : PHD or LBOH
- “Name of City/Town”
- “Position of Authority” : Public Health Director or other
- Branding/color schemes
- Logo

*This is your community’s plan – customize as much as you want
but please make sure to replace all of the highlights*

Department Operations Center

Section III: Incident Management is framed around the use of a Department Operations Center (DOC)





Department Operations Center

- Activated when response is outside normal day to day activities / needs additional resources
- Main difference is scope: an **EOC coordinates between multiple agencies**, while a **DOC coordinates a single department's or agency's response** to an incident.
- A DOC works internally for one department and may send a liaison to the EOC, which acts as the central hub for a broader, multi-agency effort.
- Manages internal response activities for the department, such as personnel, resources, and mission-critical operations.



Department Operations Center

- Mechanism to coordinate response in the event that EMD or additional town resources are not necessary
 - Example: small activation in PHD Director Office or conference room to manage small foodborne illness response or case investigations
- Can continue even with activated EOC;
Receives guidance from the EOC and provides information back to the EOC.
 - Example: physical location to run Epi Investigation Branch separate from EOC location



Department Operations Center

Consistent with Massachusetts Department of Public Health

- Staffs the ESF-8 desk at the SEOC
- Also maintains and operates a Department Operations Center



Requirement for Framework

MDPH requires each community to have an
Emergency Response Framework

Each 4AB community should:

- Customize Emergency Response Framework by discussion-based exercise (January 2026)
- Finalize and submit to MRPC, who will submit to State (date TBD/by end of budget period)

Questions



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