

From: Hatchouel, Emily <ehatchouel@CityofMelrose.org>
Sent: Dec 09, 2024 19:07:17.000000000 UTC
Subject: RE: employee NFG training doc - DRAFT
To: Buzby, Maureen <mbuzby@CityofMelrose.org>

Hi Maureen,

I added my edits right in the document. Strikethrough is to take out and yellow highlight is what I changed or I added a comment.

Thank you,

Emily Hatchouel

she/her/hers

Public Health Specialist

Health and Human Services

Melrose City Hall

562 Main St

Melrose, MA 02176

781-979-4132

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From: Buzby, Maureen <mbuzby@CityofMelrose.org>

Sent: Sunday, December 8, 2024 4:30 PM

To: Hatchouel, Emily <ehatchouel@CityofMelrose.org>

Subject: employee NFG training doc - DRAFT

Hi Emily,

I took a stab at a letter to retailers with what I hope is a cleaner, clearer explanation of the policy and how owners/managers may want to go about training their employees. Please review and make any suggestions you want.

I'm going to go straight to Wakefield in the morning and try to knock off a bunch of stores. I'll come into the office when I get tired of talking to retailers.

Thanks,

MB

December, 10, 2024

Dear Tobacco Retailer:

As you know, the Nicotine Free Generation Tobacco Sales Regulation provision is effective January 1, 2025. This policy changes the way we restrict tobacco sales. Rather than an **age** restriction this is a **birthdate**

restriction. Sales are prohibited to anyone born on ~~or after~~ January 1, 2004 **or after**.

Clerks are used to looking at the purchaser's ID and calculating their age to ensure that the purchaser is 21 years of age or older. As you prepare for this change we want to share some **helpful** training tips ~~which you may find helpful~~.

Effective January 1, 2025 sales clerks only **need to look at one date**. ~~need to determine if the purchaser was born~~ **BEFORE 2004**.

If the purchaser's date of birth is prior to 2004 it is legal to sell them tobacco products. (I'm wondering is adding this will be too confusing. I'm getting a bit confused. I think you should only include the part about it being illegal. Remember. The less, the better.)

If the purchaser was born in 2004 or later, it is **illegal** to sell them tobacco products.

2004 is the key. ~~Those born before 2004 can buy. Those born in 2004 or later cannot~~ **buy nicotine products**. This is what you will want your clerks to focus on.

I hope this is helpful. Please contact me if you have any questions.

Thank you,

Maureen

Maureen Buzby
Regional Tobacco Prevention Program
562 Main Street
Melrose, MA 02176
781-979-4158

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