

From: postmaster@cityofmelrosegov.onmicrosoft.com <postmaster@cityofmelrosegov.onmicrosoft.com>
Sent: May 07, 2025 02:00:45.000000000 UTC
Subject: Undeliverable: The legend of GTA VI
To: bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com <bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com>



Your message to it@cityofmelrose.org couldn't be delivered.

The group [it](mailto:it@cityofmelrose.org) only accepts messages from people in its organization or on its allowed senders list, and your email address isn't on the list.

bounce+4ab44f.86a55e.	Office 365	it
Sender		Action Required
		Sender not allowed

How to Fix It

It appears you aren't in the same organization as the group (or a sub-group) you're sending to or your email address isn't on the group's allowed senders list. Ask the owner of the group to grant you permission to send to it, and then try again. If the group belongs to a different organization than yours, contact the organization's customer service department for assistance. If the group is in your organization and you don't know who the group owner is, you can find it by doing the following in either Outlook on the web or Outlook:

- Open your Sent folder and select the original message.
- If you're using Outlook on the web, select the group name located on the To or CC line. If you're using Outlook, double-click the group name located on the To or CC line.
- In Outlook on the web, from the pop-up dialog box, choose Owner. In Outlook, choose Contact. The owner's name is listed under Owner.

The owner of the group may have intentionally chosen to restrict who can send messages to it, and they may not want to adjust the existing restriction. In this case, you'll have to contact the group members by some other means, such as sending an email message to their individual email addresses or contacting them by phone.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.7.133

This error occurs when the distribution group, security group, or Microsoft 365 group is configured to accept messages only from authenticated senders (senders in the same organization or those added to the group's allowed senders list).

To fix the issue, the recipient's email admin or the group owner must add the sender's email address to the group's allowed senders list or change the group's delivery management setting to accept messages from senders inside and outside of the organization.

Usually this issue can only be fixed by the recipient's email admin or the group owner.

For more information and steps to fix this error, see [Fix email delivery issues for error code 5.7.133 in Office 365](#).

Original Message Details

Created Date: 5/7/2025 2:00:21 AM
Sender Address: bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com
Recipient Address: it@cityofmelrose.org
Subject: The legend of GTA VI

Error Details

Error: 550 5.7.133
RESOLVER.RST.SenderNotAuthenticatedForGroup;
authentication required; Delivery restriction check failed because
the sender was not authenticated when sending to this group
Message rejected by: SJ0PR09MB9061.namprd09.prod.outlook.com

Notification Details

Sent by: SJ0PR09MB9061.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY T
1	5/7/2025 2:00:21 AM		74eec3005779	HTTP	*
2	5/7/2025 2:00:29 AM	pc232-2.mailgun.net	mx-inbound16-54.us-east-2b.ess.aws.cudaops.com		8 sec
3	5/7/2025 2:00:43 AM	outbound-ip61b.ess.barracuda.com	SA2PEPF00002251.mail.protection.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384)	14 sec
4	5/7/2025 2:00:44 AM	SA2PEPF00002251.namprd09.prod.outlook.com	CYXPR09CA0002.outlook.office365.com	Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384)	1 sec
5	5/7/2025 2:00:44 AM	CYXPR09CA0002.namprd09.prod.outlook.com	SJ0PR09MB9061.namprd09.prod.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384)	*

Original Message Headers

Received: from CYXPR09CA0002.namprd09.prod.outlook.com (2603:10b6:930:d4::24) by SJ0PR09MB9061.namprd09.prod.outlook.com (2603:10b6:a03:46c::15) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8699.24; Wed, 7 May 2025 02:00:44 +0000

Received: from SA2PEPF00002251.namprd09.prod.outlook.com (2603:10b6:930:d4:cafe::c0) by CYXPR09CA0002.outlook.office365.com (2603:10b6:930:d4::24) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.8722.21 via Frontend Transport; Wed, 7 May 2025 02:00:44 +0000

Authentication-Results: spf=softfail (sender IP is 209.222.82.238) smtp.mailfrom=mg.ravi64.com; dkim=pass (signature was verified) header.d=mg.ravi64.com; dmarc=pass action=none header.from=mg.ravi64.com;

Received-SPF: SoftFail (protection.outlook.com: domain of transitioning mg.ravi64.com discourages use of 209.222.82.238 as permitted sender)

Received: from outbound-ip61b.ess.barracuda.com (209.222.82.238) by SA2PEPF00002251.mail.protection.outlook.com (10.167.242.133) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8722.18 via Frontend Transport; Wed, 7 May 2025 02:00:43 +0000

Received: from pc232-2.mailgun.net (pc232-2.mailgun.net [143.55.232.2]) by mx-inbound16-54.us-east-2b.ess.aws.cudaops.com (version=TLSv1. DKIM-Signature: a=rsa-sha256; v=1; c=relaxed/relaxed; d=mg.ravi64.com; q=dns/txt; s=mx; t=1746583221; x=1746590421; h=Message-Id: List-Unsubscribe-Post: List-Unsubscribe: Reply-To: To: To: From: From: Subject: Subject: Content-Type: Mime-Version: Date: bh=6WskbYgZsR6JfaVQUiO2cp0xVzt9b1/TnbGDVyFvnrI=; b=XRIEpb0HiL5KPYR08VuysPakQB08dfBEDzTUCXJWUFRUIaLCh242ERRlPpK1Qc7ZuprcgnRCFZ5sYwzG4/uqxU0d1Un0+B9Io02FLWsZ+VaIT2etITyMqsJ90bw8FWjWCLR3Ut

X-Mailgun-Sending-Ip: 143.55.232.2

X-Mailgun-Sending-Ip-Pool-Name:

X-Mailgun-Sending-Ip-Pool:

X-Mailgun-Sid: WyIxMTMlNyIsImI0QGNpdHlvZm1lbHJvc2Uub3JnIiwid0ZlNTVlIl0=

Received: by 74eec3005779 with HTTP id 681abeb5c98c32b6e0a03db5; Wed, 07 May 2025 02:00:21 GMT

X-Mailgun-Batch-Id: 681abeb577654fbf284d09e9

Sender: ravi@mg.ravi64.com

Date: Wed, 07 May 2025 02:00:21 +0000

MIME-Version: 1.0

Content-Type: multipart/alternative; boundary="b62ed0059a80446b5a74ea435b589e141c8c5ffd736db09f131336007d34"

Subject: The legend of GTA VI

From: Ravi 64 <ravi@mg.ravi64.com>

To: it@cityofmelrose.org

X-Mailgun-Tag: bulk-email

X-Mailgun-Tag: ghost-email

X-Mailgun-Track-Opens: true

Reply-To: ravi@mg.ravi64.com

List-Unsubscribe: <https://ravi64.com/unsubscribe/?uuid=4088d40b-0030-40c9-8ae7-86b57738770a&key=115d56a4069d3d313433bd0caff14c7c51b38566<mailto:u+mq6tqntbgu2wkjtfvngqws3bnnfsd2nrygfgwezlcgi4tgolegu2dambgqeytcy3cmqysm2b5mq2tamjtgqygmodfgi2wmzdfg5stimguji3dcmtdgy3gkmrugu3sm2

List-Unsubscribe-Post: List-Unsubscribe=One-Click

X-Mailgun-Variables: {"email-id": "681abeb2939d54000111cbd1"}

Message-ID: <20250507020021.4c767ed2f58d0cef@mg.ravi64.com>

X-BESS-ID: 1746583228-104150-7593-30465-1

X-BESS-VER: 2019.1_20250506.1548

X-BESS-Apparent-Source-IP: 143.55.232.2

X-BESS-Parts: H4sIAAAAAAACAzWMMQrDMAx7F6I5QxPZ/lKuUjpYikyWkiEeCiV3r4d0+TwevP/8Unw6rdTHtSct0rMMmgfshjYw7Y5salhJuEL6wmXgQWdE3/fu/vu88pid4HD3P2MEZKngNbQlWtFVlrbBiB0vX6VqXumggAAAA==

X-BESS-Spam-Status: SCORE=0.00 using account:ESS19841 scores of QUARANTINE_LEVEL=3.0 KILL_LEVEL=4.0 tests=HTML_MESSAGE, HTML_IMAGE_RATIO_

Received-SPF: pass (mx-inbound16-54.us-east-2b.ess.aws.cudaops.com: domain of bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com des

X-BESS-Spam-Score: 0.00

Authentication-Results-Original: mx-inbound16-54.us-east-2b.ess.aws.cudaops.com; spf=pass (sender IP is 143.55.232.2) smtp.mailfrom=bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com; dkim=none header.d=; dmarc=none header.from=ravi@mg.ravi64.com

X-BESS-Spam-Report: Code version 3.2, rules version 3.2.2.264415 [from cloudscan14-181.us-east-2a.ess.aws.cudaops.com]

Rule breakdown below

pts	rule name	description
0.00	HTML_MESSAGE	BODY: HTML included in message
0.00	HTML_IMAGE_RATIO_06	BODY: HTML has a low ratio of text to image area

X-BESS-BRTS-Status: 1

X-BESS-Info: H4sIAAAAAAAC6tWSsLMubIyMjMzMTPUUUrJU7JSSs4sqcxPy03NKcovTtXLL0pXggUAN+fd9icAAAA=

Return-Path: bounce+4ab44f.86a55e-it=cityofmelrose.org@mg.ravi64.com

X-EOPAttributedMessage: 0
X-EOPTenantAttributedMessage: e1070ce9-1cda-42ac-929a-d496f6f85b69:0
X-MS-PublicTrafficType: Email
X-MS-TrafficTypeDiagnostic: SA2PEPF00002251:EE_|SJ0PR09MB9061:EE_
X-MS-Office365-Filtering-Correlation-Id: ed9ebfb3-8b18-4877-34a9-08dd8d0af9c4